Initiative Name:
Michigan Timely Permits Processing System (MiTAPS)

Initiative Description:

The MiTAPS program is an initiative to improve the permitting process within the State of Michigan. The improvements include an online permitting process with a single point of entry, status monitoring capabilities, identified outcomes and elimination of duplicative, cumbersome processes. The initiative would utilize existing technology to implement single entry/exit comprehensive "One-Stop Shopping" for permitting and licensing. The approach would modify the current Online Business Startup Wizard to guide customers through the permitting and licensing processes. Utilizing existing technology permit and licensing information can be captured once and routed to multiple agencies – avoiding the reentry of user data on multiple forms. Providing consistency between information data bases and saving time and resources.

While the initial focus of the initiative is manufacturing facilities, other occupancy types are to follow. This initiative can also be used as the basis for other licensing or multiple application processing.

State Level

MiTAPS will be the first of its kind in development of state of the art processing for permitting in the United States. Other programs have similar goals and objectives but are not as comprehensive in scope or application.

The development of this initiative will cause the review of various state permitting programs to assess the vitality of permitting programs and to address redundant information intake. While eliminating the redundancy in information intake, the MiTAPS program will provide a systematic distribution of information to various state agencies based upon a single input of critical data.

Local Level

Local communities will be able to share information within the MiTAPS program to address local concerns and shared state/local requirements. Again, the sharing of information as a result of a single intake process will be key to the development of business opportunities and the effective start up of businesses.

Local communities and state agencies will benefit from a single source of information that can contribute to early indicators if interest in a specific site and project.

Expected Outcomes:

- Improvements in the way businesses secure permits and navigate the permitting process.
- Efficiencies in application of permitting standards and processes throughout all state agencies.

- Development of common protocol for applications and licenses.
- Elimination of duplications in permitting processes.

Progress to date:

- MiTAPS launched on June 30th, 2004 which included three DEQ permits available for online application, a single point of entry, a decision tree, shopping cart, online information and help, connectivity to legacy systems, and the availability to process payments online.